

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: DISTRICT OF COLUMBIA

DATE: October 24, 2004

Overview

Administered by the Department of Employment Services Office of Employer Services, the Reemployment Services Program is a job search assistance program for U.I. recipients who are most likely to exhaust their U.I. benefits. In this program, participants are required to attend a week of job search assistance workshops, participate in a job club, take a job assessment profile and meet individually with a job coach. One of the major goals of the program is to assist our unemployed customers return to a full time job.

Outcomes for PY 2003

The Department of Employment Services Reemployment Program outcomes reported here are for PY 2003, July 2003 through June 30, 2004. During PY 2003 **44 5-day job readiness workshops** were conducted and **96 job clubs were held**; **621** participants completed the program and **156 (25 % of completers)** returned to work.

The overall **average number of weeks on UI** for program participants was 25 weeks, five weeks above the target goal of 20 weeks. The population served by the PY 2003 program contained a broad base of unemployed customers who were separated largely from industry sectors which did not offer many re-employment opportunities. Furthermore, economic and regional employment conditions affected the ability of the Reemployment program to reach its goal of reducing the exhaustion rate by one week for participants. Although participants stayed unemployed longer than planned, they remained connected to service supports either through the reemployment program or through the One-Stop Career system. They continued to receive job leads, job referrals and assistance with job search including the use of One-Stop Career Center resources or the job search resources such as, internet and computer access, free email accounts, and access to printing, faxing and telephone service.

The PY 2003 program also set a goal to achieve **UI cost savings** resulting from early placement. Although there was a total cost savings of \$157,595 we anticipate increased savings in 2004 with the reduction of the exhaustion rate.

During the program year **496 placement and referral services** were delivered to participants. The referral and placement services were provided by matching participant resumes entered into the database with employer job orders in the database. The matching process resulted in well over the goal of **twenty-five** employer/ participant matches. It is likely that in the next program year this goal will be adjusted to focus on the number of referral/placement services delivered against employer job listings in the database (VOS) rather than limiting the number of employers who will receive referrals of participants.

Improvements for 2004

The plan for 2004 will also include enhancements to data collection and participant tracking systems to ensure that performance, particularly in the areas of reduction of

exhaustion rate and UI cost savings are tracked and reported with higher accuracy and reliability.

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